

**Public Reps**

**From:** [REDACTED]  
**Sent:** 22 July 2020 13:52  
**To:** Licensing  
**Subject:** Gillow Cider - Extension to Licensing Hours

Dear Sir/Madam,

The current licensing application from Gillow Cider has only just come to our attention!

We hope the council reject this application and say No.

We live at 2 Meadow Heights Saint Owens Cross HR2 8NP and whilst we can accept and put up with the Cider Festival which is only once a year - the thought of having live or recorded music played whenever Gillow Farm wants is totally unacceptable.

This would definitely be a Public Nuisance to us since the noise (which is extremely loud) would disturb us whenever it was played as well as hearing the introductions to the acts.

The loud noise is what we've experienced in the past (moved here in 2014) and what we anticipate it will be like in the future.

Outside and with the windows open we can hear the introductions word for word, the loud music with audience appreciation and/or joining in getting more raucous as the evening progresses!

With the windows shut we can hear muffled voices and the loud/heavy beat of the music which is very disturbing going on for so long into the night. This is bearable once a year – But not more frequently.

Please do Not allow this extension to Gillow Farm's Licensing Hours.

Thank you,

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-----Original Message-----

**From:** [REDACTED]  
**Sent:** 12 July 2020 17:44  
**To:** Licensing <licensing@herefordshire.gov.uk>  
**Subject:** Gillow manor licence application

Dear Sirs

We object to this application on following grounds 1/ our single track road cannot cope with 20 vehicles it would be an absolute grid lock with a 100 let alone 500. If there is an incident on A49 this lane gets unbearable with the diverted traffic coming through added to the increased traffic involved with Manor events we would become prisoners in our own home 2/ The noise after 10:00 pm is unacceptable now when they have events the increase in events would make life unbearable. Especially with the fireworks after midnight.

Yours faithfully

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**From:** [REDACTED]

**Sent:** 20 July 2020 08:08

**To:** Licensing <licensing@herefordshire.gov.uk>

**Subject:** Application for a premises licence - Gillow Cider, St Owens Cross, HR2 8LE PRO1912

Dear Sirs

Application for a premises licence – Gillow Cider, St Owens Cross, HR2 8LE - PRO1912

I write in connection with the above application and the adverse impact it will have on the local community.

At present there is a three day festival which one lives with as it is a one off annual event even though noise nuisance is encountered, however if this application is agreed it will have a very detrimental effect on the quality of life as the noise levels will be experienced on a regular basis.

Road safety also needs to be taken into consideration, the access to the site itself is via a one-track road, which comes off a major road the A4137 – this is a very dangerous road with many accidents occurring. The access follows a blind bend, coming out of a speed-restricted area.

I am surprised that there is such a radical change in the licensing request to go from a few days per year to practically the entire year, which is quite disproportionate.

I am not sure if ecologists have to comment on the application, but the grounds are very historic with old buildings and not sure if any colonies of bats are present, if they will also be affected by this proposed change.

Yours faithfully

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**From:** [REDACTED]

**Sent:** 18 July 2020 13:35

**To:** Licensing <licensing@herefordshire.gov.uk>

**Subject:** Gillow Cider

Good evening,

I am writing on behalf of myself, my mother and step father who lives 0.5miles from Gillow Manor, where they have applied for an extension of Licensing Hours until 23.00 everyday of the week and 1.00am on Bank Holidays etc.

As a house hold we would like to object to this extension.

Our reasons are as follows;

When they have the Gillow Cider Festive each year, we can hear it from our house, and all of us struggle to sleep.

Both my mum and step dad work as support worker in the shared lives scheme for hereford Council and will soon be having an individual with learning disabilities living with us and I work as a senior support worker, so we all work unsociable hours.

So we would not be willing to sacrifice our sleep everyday of the year, especially as in the hot weather, we all sleep with the windows open, and we do not want any repercussions of the loud

music, causing any challenging behaviour with the individual that will be living with us at the above dress.

Kind regards

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**From:** [REDACTED]  
**Sent:** 19 July 2020 19:58  
**To:** Licensing <licensing@herefordshire.gov.uk>  
**Subject:** Gillow cider- Extension to Licensing Hours

To whom it may concern,

Regarding the application to play music on almost any day of the year at Gillow Farm, I and my husband live in St Owens Cross and can hear the festival quite clearly from our house. We put up with it as it is only once a year. However the possibility of it being any or every day of the year is an awful prospect, especially for anyone with young children trying to get them to bed. We feel the application is completely unreasonable.

So I cannot stress too strongly that we very much object to this application.

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-----Original Message-----

**From:** [REDACTED]  
**Sent:** 21 July 2020 16:26  
**To:** Licensing <licensing@herefordshire.gov.uk>  
**Subject:** Gillow Cider License Application

Regarding the Gillow Cider license application. I wish to oppose the granting of a license to play music, I have no objection to the sale of alcohol. I live about 1.7 Km direct line from the premises and in previous years during the festival the noise has been obtrusive to the extent that it made sleeping difficult even with the windows closed. The license application appears to allow them to do this every day of the year. I can't see any reason why they should play music outdoors except during the festival.

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**From:** [REDACTED]  
**Sent:** 22 July 2020 11:02  
**To:** Licensing <licensing@herefordshire.gov.uk>  
**Subject:** Gillow Cider - Extension to licensing hours

To whom it may concern,

I would like to raise an objection to the proposal by Gillow Cider to extend licensing hours until 1am on friday and saturday nights due to the public nuisance caused by the noise of live music.

The Gillow Cider festival is extremely loud, we can clearly hear the words to music while lying in bed at midnight. This is tolerable because it is an event that occurs once a year, however this would be a significant nuisance to endure every weekend.

I support the license for the proposed cider tap without music past 11pm.

regards

**Ballingham Bolstone & Hentland Group Parish Council**

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

20/07/2020

Dear Sirs,

**Application for a premises licence – Gillow Cider, St Owens Cross, HR2 8LE  
Licensing Act 2003**

The Group Parish Council strongly objects to the application in its present form. We wish to make representations regarding the adverse impact on the local community, farm owners and businesses, were the above application to be granted in full or part. After discussion at a recent Group Parish Council meeting, we submit that any substantial expansion of activity involving music and/or vehicle movements at Gillow Manor/Gillow Cider would be significantly detrimental to local residents, businesses, road safety and public health.

The Group Parish Council also wishes to submit amendments to the application for your consideration, should you be minded to grant the application in part. These amendments follow our representations, below.

**Representations**

Our representations relate to:

1. Prevention of Public Nuisance.

The noise level and disturbance likely to be generated by an increase in events held at Gillow Manor/Gillow Cider, were the application to be granted.

Inadequate sanitation for 500 people will inevitably result in visitors to events using trees and bushes in the vicinity as makeshift toilets, causing a public nuisance.

2. Public Safety.

Traffic and vehicle movements. The danger of frequent vehicle movements from the A4137 into and out of the Gillow Manor/Gillow Cider premises, accessed along a narrow road.



Sanitation and waste management. As a matter of Public Safety, we are also concerned that Gillow Cider has failed to provide any assurances regarding sanitation and waste management at the site.

## **1) Prevention of Public Nuisance**

The settlement of St Owens Cross lies 500 metres away from Gillow Manor, location of the Gillow Cider enterprise and will be directly adversely affected by the proposed changes to licensing hours and the use of live and/or recorded music. Other agricultural businesses lie even closer and will be severely affected by noise and traffic increases.

For many years the residents of St Owens Cross have tolerated the high noise level during the annual Gillow Cider Festival. When music is played at the festival, it can be heard clearly well over 2 kilometres away in this and adjoining Parishes throughout the three day festival from before lunchtime until very late evening. Music is normally played outdoors or in marquee tents. These afford no muffling, suppression or mitigation of the sound generated. Such is the level of sound produced that we feel even a solidly-built event hall would not suppress the noise level to a tolerable extent.

The sound level during the Gillow Cider Festival is loud enough to preclude residents up to 1.5 kilometres away from sitting in their gardens and can be heard indoors sufficiently to drown out television volume at a normal level. For the sake of tourism and support to a local event – The Gillow Festival - the residents have shown great forbearance in past years.

A recently renovated coaching inn – The New Inn – has a beer garden that will be adversely affected by the excessive noise levels from Gillow Manor/Gillow Cider. The present Covid-19 situation means that most visitors to The New Inn will be obliged to sit in the beer garden and will be exposed to unwelcome and excessive sound levels in what is supposed to be a tranquil environment.

Many of the residents in the area of St Owens Cross area are agricultural workers who, typically, get up early and go to bed early. The Gillow Cider application seeks permission to play music to an audience of up to 500 from 0900hrs to 2300hrs, or later on particular days. This is excessive and a disruptive nuisance to local residents, their reasonable enjoyment of the environment and their general health and wellbeing.

The area of St Owens Cross contains many established holiday letting businesses. Loud music and disturbance from traffic will discourage the local tourist trade because visitors come to the area for peace and tranquillity.

## **2) Public Safety**

### **Traffic and Vehicle Movements**

The nearest public transport (a bus service) is approximately 1 kilometre from Gillow Cider. Attendees at events are more likely to arrive by car, chartered coach or motor caravan. This fact is reflected on Gillow Cider's website. The approach to Gillow Cider is narrow, precarious and used, in the main, by agricultural machinery. There are very few passing places.

For most attendees at Gillow Cider, access will be from the A4137. When approaching Gillow Cider from the South, vehicles are required to turn left off the A4137, just after a blind bend with a well-established history of accidents. Although at the edge of a 40mph limit through St Owens Cross, a recent traffic survey indicated that vehicle speeds near this left turn exceed 50mph, on average.

It follows, of course, that vehicles leaving Gillow Cider to go South must make a right turn at the same, dangerous junction. This would be a precarious manoeuvre for any motorist, festival goer or not.

When approaching from the North, vehicles are required to turn immediately right down a narrow track after turning from the A49 on to the A4137. In the past, this manoeuvre has also caused accidents at the busy A49/A4137 junction. This route to the Gillow Manor event site passes a busy farm and agricultural contracting business where large vehicles are in use at all times. The movement of, say 250 cars (500 event attendees, 2 in each car), motor caravans, catering vehicles, live bands, disc jockeys with their entourages and support services amounts to a great deal of traffic on a narrow road, intended for agricultural rather than festival use on a regular basis. This may have been sustainable for three days a year but the applicant seeks to make this possible every day of the year.

Entry to the Gillow Cider site is possible from the West with great care. However, the route is tortuous and narrow. It is unlikely to be used.

#### Sanitation and Waste Management

The applicant has included plan drawings of two event buildings, said to include three showers and three toilets for the 500 event attendees. However, the Parish Council can find no planning application for these buildings, or mention of the arrangements for safe and effective disposal of waste that the events will generate. It is not enough to say that local services have coped with the annual, three-day, cider festival; this application would cause significantly greater amounts of waste. In view of the inadequate sanitary facilities, public health and safety will be compromised. There is also potential; for a public nuisance caused by the lack of adequate toilet facilities.

#### **Suggested conditions to be placed on the license, if you are minded to grant it at all.**

Should you be minded to grant the Gillow Cider application in whole or part, The Group Parish Council would like to make the following submissions on behalf of the Parish residents so that consideration can be given to conditions being imposed:

- a) The times between which the applicant seeks to sell alcohol on site extend beyond those of a 'normal' public house and without limitation as to when this facility can be offered. The applicant is, essentially, creating a public house without the constraints under which adjacent public houses must operate. **We submit that licensed hours should not commence before 1100hrs and, except for Bank Holidays, should cease at 2300hrs. During the Gillow Cider Festival and New Year's Eve, there may be a case for extending licensed hours to midnight, addressed under the TEN system. This is a reasonable compromise between Gillow Cider and the local residents.**
- b) Off sales, internet sales, mail order, telephone ordering and home delivery do not require the extent of licensing that the applicant seeks, or the playing of music. Permitting long hours of

entertainment without consideration of each event will cause disturbance to residents and visitors, as well as road safety issues. **We submit that off-sales, internet sales, mail order and home delivery should be treated as a separate issue to the blanket authorisation for alcohol sales and music during specific events, already adequately addressed under the TEN system.**

- c) To expect local residents, tourist visitors and local businesses to tolerate music being played all day and into the following morning is unreasonable. Each event at Gillow Cider should be scrutinised on its merits before being authorised. The TEN system addresses the issue. **We submit that there should be no blanket approval for events that involve music, live or recorded.**
- d) If you are minded to grant a license for on-sales, there should be some constraint placed on the period during which music can be played and the volume at which it is played. This is to avoid disturbance to residents, tourist visitors, agricultural workers and shift workers. **We submit that, having regard to the location of Gillow Cider, music should only be played between 1000hrs and 2200hrs except when an event is approved under the TEN system.**
- e) The Licensing Authority is at liberty to impose such conditions as they see fit on the playing of live or recorded music. The Live Music Act 2012 allows amplified live music to be played to an audience of less than 500 people between 8am and 11pm, recorded music to be played to an audience of less than 500 people between 8am and 11pm and, unamplified live music to be played between 8am and 11pm to an unlimited audience as long as the venue is licensed for the sale of alcohol for consumption on the premises and where alcohol is on sale during the performance. Where live/recorded music is played which meets these conditions all licence conditions relating to the playing of music are suspended. *In order to meet public order concerns however, the licensing authority may reactivate such conditions or impose new ones. Conditions can be imposed in support of the licensing objectives which include the prevention of crime and disorder and public nuisance* (our emphasis). Experience of the Gillow Cider Festival shows that live and/or recorded music played during that event can be a significant nuisance to residents as far as two kilometres away from the venue. Unless restrictions are placed on the playing of music, there are likely to be a significant number of complaints with concomitant costs and resource issues for the Police and Local Authority.
- f) In the context of noise nuisance and as a precedent, you may wish to consider the comments of the Environmental Health Officer regarding noise issues at Pengethely Manor Hotel, only 1.3 kilometres from Gillow Cider. Complaints had been received from local residents regarding music sound levels from a marquee in the hotel grounds, especially during wedding parties. The hotel sought planning permission for an orangerie to replace the marquee (P190920/F and P190921/L).

In April 2019, the Environmental Health Officer wrote about the (planning) application:

‘My comments are with regard to potential noise and nuisance issues that might arise from development.

Please be advised that our department is supplying a holding objection to this proposal as the applicant has not been able to outline how they will control noise on site.

The applicant has applied for planning permission to replace the current marquee housing weddings with a purpose built orangerie.... The current marquee arrangements have not proved satisfactory and our department has received a number of noise complaints so in principle we welcome the establishment of an orangerie as an alternative if it can be demonstrated that it is a well thought through project which at the moment it is not....

...As with the previous application there is a woeful lack of supporting information supplied by the applicant....

We are requesting a noise management plan be supplied by the applicant which details how it is intended to control noise.... This needs to be detailed and specific and outline how it is intended to control noise from outside voices, amplified and non amplified music, circulation space outside of the front (of the orangerie), parking arrangements and associated noise controls... The plan should also contain a complaints procedure and outline how noise will be monitored.’

**In the light of (e) and (f), above, we submit that a noise management plan should be submitted by the applicant which details how it is intended to control noise on the Gillow Cider site. This needs to be detailed and specific and outline how it is intended to control noise from outside voices, amplified and non amplified music, parking arrangements and associated noise controls. The plan should also contain a complaints procedure and outline how noise will be monitored.**

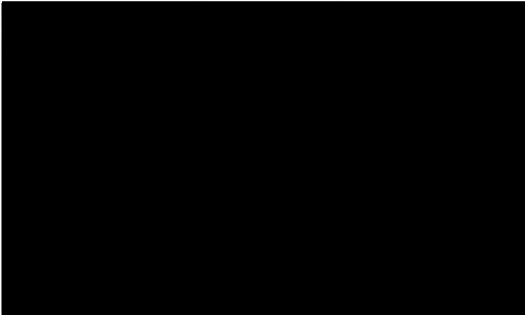
**It is for the Licensing Authority to use its knowledge and expertise to keep the community safe from excessive noise and nuisance.**

Yours Faithfully,



Parish Clerk

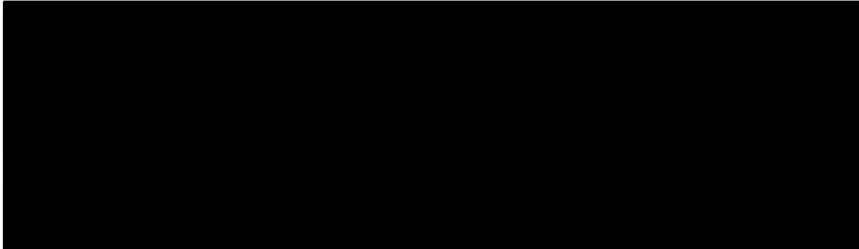
Ballingham Bolstone & Hentland Group Parish Council



Dear Sir/Madam

Please find enclosed our presentation form +  
supporting information regarding our objections to  
the licensing application made by Mr Dave Fletcher  
of Gilrow Cider Gilrow Manor Ht2 8LE

Kind Regards





Please return this form, and any additional information within the statutory period to:  
**The Licensing Section,  
Herefordshire Council,  
8 St Owen Street,  
Hereford,  
HR1 2PJ**  
licensing@herefordshire.gov.uk

**HEREFORDSHIRE COUNCIL**  
**Licensing Act 2003**

**REPRESENTATION FORM – INTERESTED PARTIES**

On making your representation please have regard to the 'Making Representations Guidance Notes' which further explains the process and the information that can be considered by the licensing authority.

**When completing this form please print clearly and legibly.**

	local resident
Gillow Cider ,Gillow Manor ,St Owens Cross, Hereford HR2 8LE	

**DATA PROTECTION ACT 1998. Please indicate by ticking here ..... if you are not content for your personal details to be circulated as necessary prior to any hearing .**

A representation must reflect one or more of the licensing objectives, therefore please write the details of your representation in the relevant boxes below:

**To Prevent Crime & Disorder:**

This proposed business will encourage and introduce many strangers from far and wide to the area on a regular basis, potentially affecting the security of properties and outbuildings in the area around Gillow manor. When the Cider festival takes place people knock for directions ,and inebriated members of the public wander around the surrounding lanes. This increase in people could lead to increase in crime around the area if happening throughout the year.



#### **Public Safety:**

Having a licensed premises that is open to the public 7 days a week will substantially increase the volume of traffic on a single lane, unclassified lane that is the only access to Gillow Manor. There are no official passing places and several blind bends. There are also no public footpaths for pedestrians. The volume of traffic is presently low as mainly used by residents, post and deliveries etc. This application, if granted will substantially increase the volume of traffic on a daily basis. The current annual cider festival that takes place at Gillow Manor has highlighted the increase of traffic using the lane. All this traffic will go directly in front of my house.

This increase in traffic will also severely affect pedestrian safety due to the narrowness of the road being no more than the width of a car. Many walkers use this lane regularly. The entrance to the lane from the A4137 is concealed just beyond a blind bend. The A4137 is a very busy road between Monmouth and Hereford and used by lorries, and is a known accident blackspot.

(photographs of lane are attached)

In conclusion the local lanes cannot take the increases in traffic from up to 500 extra people for these proposed events throughout the year. The extra traffic would be a severe risk to public safety for the reasons outlined above

#### **To Prevent Public Nuisance:**

Increased numbers of delivery vehicles will be constantly passing my home.

People visiting the premises day and night in vehicles. Vehicles stopping outside my home to drop people off and pick them up in taxis etc. Slamming of doors and revving of engines potentially up to 1.00 am every night is not acceptable for nearby residents.

Music live and taped can be heard from our home and the vibrations created are intolerable. Once a year at the cider festival is a real nuisance, but as only once a year can be coped with.

Shouting and singing from events can be heard clearly from our home and exposure to this all year round is not acceptable.

People camping at these events carry on shouting and singing throughout the night. I see from the application there appears to be a toilet and shower block on the site. I believe this has recently been erected and have seen no planning notice for this. I would like to see the planning application for this facility, if there was one, and the change of use applications of the outbuildings.

We as local residents were given no indication of this new change of use by the owner at any time..

Having a 7 day a week bar/tap room opening up next door to residential properties is totally unacceptable. We have several good public houses nearby and do not need another right next door to our home. And if this application is successful, will enable the applicant to have events throughout the year creating nuisance to all residents.

This is a quiet and rural area that is unsuited to a business of this kind, and residents live here for peace and tranquility, not to be inundated with traffic, people and noise throughout the year.

Will the authorities be prepared to have a police presence at these proposed events?

No consideration has been given to the neighbours and residents surrounding Gillow Manor by the applicant, nor have they have been consulted about this proposal at any time before the application was made.

**To Protect Children from Harm**



**Representation Form – Interested Parties  
Suggested Conditions**

**Premise** Gillow Manor/Gillow Cider

**Your name:** [REDACTED]

It would help us with this application if you could suggest conditions you would be happy for the premise to operate under to rectify the problems you are experiencing.

All suggested conditions shall be considered in line with the Herefordshire Council Licensing Policy, the Licensing Act 2003 and the Licensing Objectives.

**To Prevent Crime and Disorder: One weekend event per year only.**

**Public Safety: As above**

**Prevent Public Nuisance: As above**

**Protect Children from Harm**

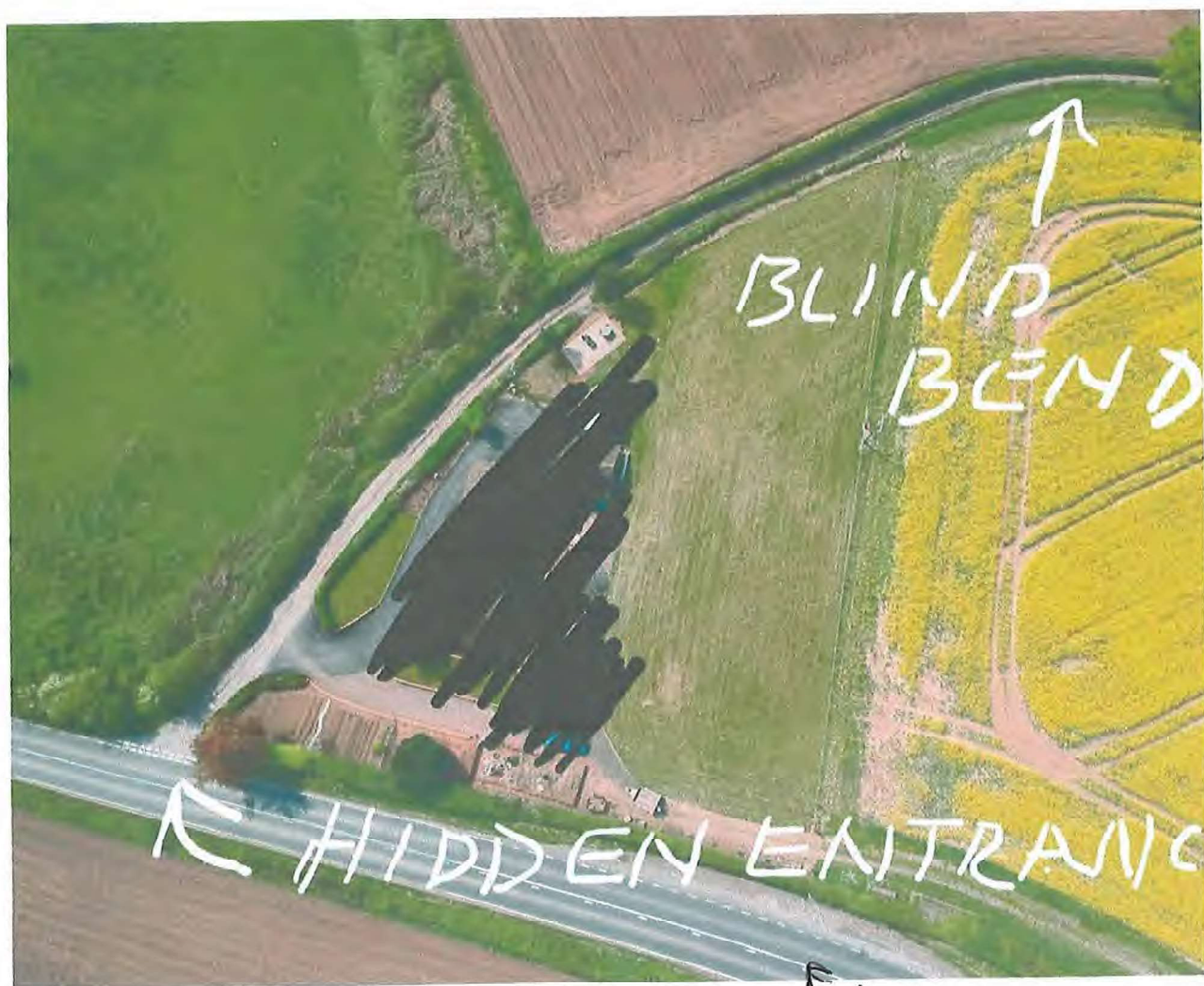


Signed:

[Redacted Signature]

Date:

If you have any queries about this form or are unsure of  
when the statutory period ends please contact the  
Licensing Helpline on 01432 261761



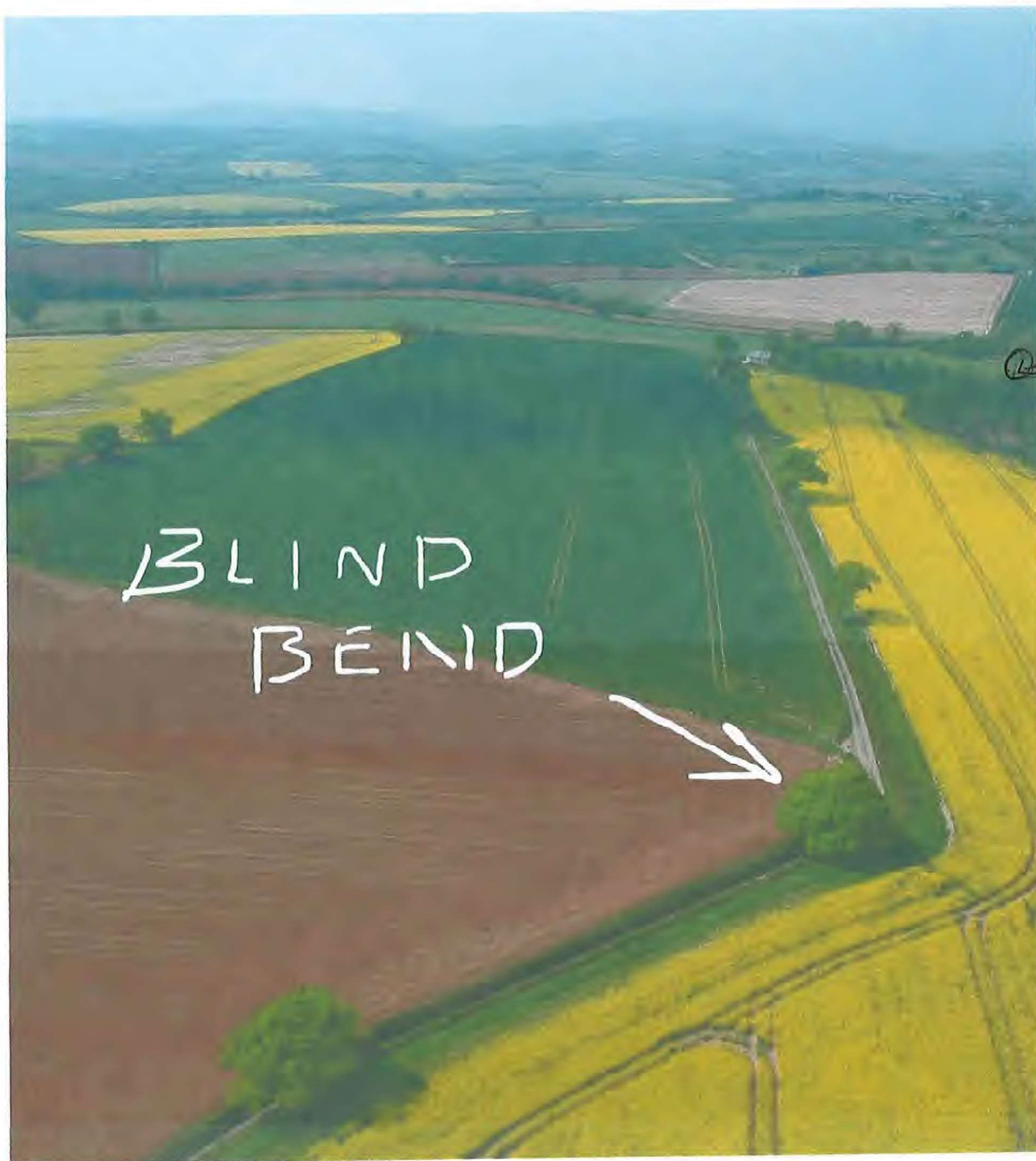
These photographs illustrate the access roads to Gillow Manor from just one direction. (From A4137)

Traffic coming from the other direction will have the same if not worse problems, as it is all ~~the~~ one lane roads in this area, with many blind bends etc.

From: [REDACTED]  
Subject: Gillow Manor.pages  
Date: 3 Jul 2020 at 12:11:18  
To: [REDACTED]







Sent from my iPhone



HEREFORDSHIRE COUNCIL  
Licensing Act 2003

REPRESENTATION FORM – INTERESTED  
PARTIES

On making your representation please have regard to the  
'Making Representations Guidance Notes' which further explains  
the process and the information that can be considered by the  
licensing authority.

When completing this form please print clearly and legibly.

Please return this form, and  
any additional information  
within the statutory period to:  
**The Licensing Section,  
Herefordshire Council,  
8 St Owen Street,  
Hereford,  
HR1 2PJ**  
licensing@herefordshire.gov.uk

<b>Your Name:</b> [REDACTED]	<b>Contact Telephone No</b> [REDACTED]
[REDACTED]	<b>E-mail address:</b> [REDACTED]
	Please state your interest in the premises you are making a representation about: Close neighbour to Gillow Manor resident/local business
<b>Name &amp; Address of premises you are making a representation about:</b> Mr. D. Fletcher Gillow Manor/ Gillow Cider St Owens Cross HEREFORD HR2 8LE	

**DATA PROTECTION ACT 1998.** Please indicate by ticking here ..... if you are not  
content for your personal details to be circulated as necessary prior to any  
hearing .

A representation must reflect one or more of the licensing objectives, therefore please write the  
details of your representation in the relevant boxes below:

**To Prevent Crime & Disorder**

Due to previous events happening at Gillow Cider Festival drinking alcohol in such a rural area  
is not a good idea.

/

**Public Safety**

The access to Gillow Manor is down a very narrow lane any one walking to or from the  
venue would have great difficulty avoiding any vehicles either in or out. This lane then  
comes onto a bad bend onto the A4137 where there has in the past been a site of a  
fatality.

**To Prevent Public Nuisance**

Local residents and businesses have tolerated the high noise levels during the annual  
festival. The music can be heard over 2 kms away, local residents are unable to sit in their

gardens and even indoors TV's have to be turned up. Music for a longer period is excessive and a disruptive nuisance.

To Protect Children from Harm  
Our Grand children live next door and others visit regularly How are they supposed to sleep and get their rest to be at school next day.

Signed [REDACTED]  
22 July 2020



**Council**

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period ends please contact the  
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**HEREFORDSHIRE COUNCIL**  
**Licensing Act 2003**

**REPRESENTATION FORM – INTERESTED  
PARTIES**

On making your representation please have regard to the 'Making Representations Guidance Notes' which further explains the process and the information that can be considered by the licensing authority.

**When completing this form please print clearly and legibly.**

Please return this form, and any additional information within the statutory period to:  
**The Licensing Section,  
Herefordshire Council,  
8 St Owen Street,  
Hereford,  
HR1 2PJ  
licensing@herefordshire.gov.uk**

<b>Your Name:</b> [REDACTED]	<b>Contact Telephone No.</b> [REDACTED]
<b>Address:</b> [REDACTED]	<b>E-mail address:</b> [REDACTED]
	<b>Please state your interest in the premises you are making a representation about:</b> I live in a residential property in close proximity to Gillow Manor and would be greatly affected by the granting of this license.
<b>Name &amp; Address of premises you are making a representation about:</b> Dave Fletecher, Gillow Cider, Gillow Manor, St Owens Cross, Hereford HR2 8LE	

**DATA PROTECTION ACT 1998. Please indicate by ticking here ..... if you are not content for your personal details to be circulated as necessary prior to any hearing .**

A representation must reflect one or more of the licensing objectives, therefore please write the details of your representation in the relevant boxes below:

**To Prevent Crime & Disorder**

I am of the understanding that the Police have been called to past Gillow Cider Festival events at the above named premises. Multiple Gillow Cider Festival attendees have tried to make access to the event via the private drive way which runs to my property, often intoxicated and displaying anti-social behaviour.

**Public Safety**

Gillow Manor should be accessed via a narrow lane which has no passing places, it also has sharp bends. Access onto the A4137 due to poor visibility creates an accident hot spot. My safety concern is for the residents of numbers 4 and 5 Gillow Cottages who use this narrow lane access both for pedestrian and vehicular access to their properties.

**To Prevent Public Nuisance**

The above named premises has run a Cider Festival for the past few years, this has been a very disruptive event with loud amplified music played late into the night. I have tolerated this event to the best of my ability but last year had to move myself and my two young daughters to my parent's property in North Herefordshire as the loud music prevented my daughters from sleeping and disrupted our family greatly. This was for 2 nights but with the proposed license

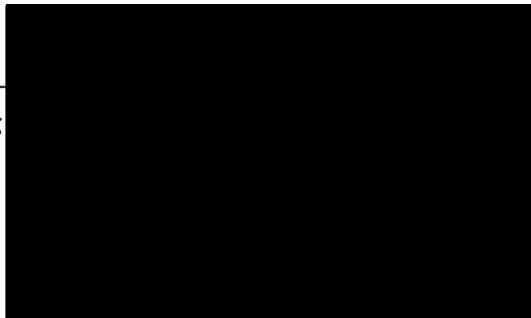


wishing to play music seven days a week and to 1am on weekends and bank holidays, I feel this would be very unreasonable and disruptive to family life. Loud music along with the drinking of alcohol on the Gillow Cider site would have a negative impact on not only my family but the surrounding local community. This is a beautiful rural area and I feel the granting of the proposed license would greatly impact on the enjoyment of this.

#### **To Protect Children from Harm**

As the mother of two young children ( 9 and 6) I am concerned about the safety of my children and those family and friends with children who visit us as vehicles trying to access Gillow Cider often try and access Gillow Manor through our property. Vehicles often use our private drive at excessive speeds, thus leaving it unsafe for my children and those visiting to play on our property. On occasion the behaviour and language used by those accessing Gillow Manor via my property has been inappropriate, especially in the presence of children. I believe such a presence of behaviour and language often alcohol fuelled could pose as a safeguarding issue for my children. Sleep deprivation and disruption to family life caused by the playing of music, I feel would be unacceptable as this could be for 7 days a week, all year round and not just as previous Gillow Cider Festivals which I have tolerated. If this license was to be granted I feel it would have a detrimental impact on the enjoyment of living and bringing up a family in this lovely rural location.

Signed:  
Date:



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**Licensing Helpline on 01432 261761**



**HEREFORDSHIRE COUNCIL**  
**Licensing Act 2003**

**REPRESENTATION FORM – INTERESTED  
PARTIES**

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Herefordshire Council,  
8 St Owen Street,  
Hereford,  
HR1 2PJ  
licensing@herefordshire.gov.uk**

<b>Your Name:</b> [REDACTED]	<b>Contact Telephone No.</b> [REDACTED]
<b>Address:</b> [REDACTED]	<b>E-mail address:</b> [REDACTED]
	<b>Please state your interest in the premises you are making a representation about:</b> Local Resident
<b>Name &amp; Address of premises you are making a representation about:</b> Gillow Cider, Gillow Manor, St Owens Cross, Hereford, HR2 8LE	

**DATA PROTECTION ACT 1998.** Please indicate by ticking here ☒ if you are not content for your personal details to be circulated as necessary prior to any hearing .

A representation must reflect one or more of the licensing objectives, therefore please write the details of your representation in the relevant boxes below:

**To Prevent Crime & Disorder**

My comments are based on events in the settlement St Owens Cross, about 500 metres from Gillow Cider. During the Gillow Cider Festival – an annual three day event, there is an increase in anti-social behaviour. Some attendees leave the festival site to wander through St Owens Cross while clearly inebriated. Petty damage and theft result. We have had examples of rough sleeping in our fields where the music can be heard very clearly but people do not want to pay the entry fee. A farming acquaintance has been obliged to employ security staff to chase attendees from their buildings and property. There is nothing to suggest that this behaviour will not be repeated during other outdoor events at Gillow Cider.

**Public Safety**

Access to the Gillow Cider site is from the A4137 previously identified as the fourth most dangerous road in England. In a recent speed survey for Herefordshire County Council, average road speeds exceeded 52mph in the 40mph limit in St Owens Cross. The Gillow Cider site is accessed just after a blind bend in this road. Cars leaving the site must turn out of the same road. An FOI request shows that the emergency services have attended seven road traffic collisions at this blind bend in the last five years.

Public safety considerations should also extend to their wellbeing and fitness for work. In common with the many agricultural workers in St Owens Cross, I need to be in bed by 9pm in order to get up early. The incessant noise generated at Gillow Cider precludes sleep and leaves workers vulnerable to tiredness and, therefore, making serious errors when working with machinery.

The Gillow Festival website encourages visitors to 'bring a toilet roll'. The inadequacy of toilet provision on the site has resulted in used toilet paper forming part of the increased litter in St Owens Cross after the cider festival.

**To Prevent Public Nuisance**

The three days of the Gillow Cider Festival are tolerated but not welcomed in St Owens Cross. Gillow Manor is not miles away from habitation; it is less than 500 metres from private dwellings. The noise from live and recorded music, played outside, makes it impossible to enjoy sitting in the garden and having a conversation. Even indoors, the sound level is sufficient to drown out a television at normal volume. The music prevents my enjoyment of my environment. At best, music is played under a canvas marquee that does nothing to reduce sound levels. This music is played late into the night or early morning and is a public nuisance. The application seeks authorisation to make this disturbance possible every day of the year. That cannot be an acceptable situation to the Licensing Authority.

**To Protect Children from Harm**

Comments above relating to lost sleep and the dangers of increased traffic also, of course, affect our children in the community.

Signed:

Date:

21/7/20

If you have any queries about this form or are unsure of when the statutory period ends please contact the Licensing Helpline on 01432 261761





## Representation Form – Interested Parties Suggested Conditions

Premise: Gillow Cider/Gillow Manor Your name: [REDACTED]

It would help us with this application if you could suggest conditions you would be happy for the premise to operate under to rectify the problems you are experiencing.

All suggested conditions shall be considered in line with the Herefordshire Council Licensing Policy, the Licensing Act 2003 and the Licensing Objectives.

### To Prevent Crime and Disorder

The applicant has not demonstrated that it is acting responsibly. No security policy or proposals are included with the application. Gillow Cider would need to employ security staff to regulate arrivals and departures from events. Once out of the event, attendees are not under Gillow Cider control, so extra policing will be required in St Owens Cross during events.

### Public Safety

The applicant has not demonstrated that it is acting responsibly. No proposals to control access to and from the site have been made by Gillow Cider/Gillow Manor. The application has not been well thought out. Access to and egress from Gillow Cider/Gillow Manor needs to be regulated and a traffic management plan put in place with the Police and Local Authority. This comment applies equally to the movement of large vehicles making home deliveries of Gillow cider, as proposed in the application. A litter collection plan should be instigated by Gillow Cider/Gillow Manor to preserve the cleanliness of St Owens Cross and the surrounding area.

### Prevent Public Nuisance

The applicant has not demonstrated that it is acting responsibly. No noise management plan has been submitted with the application. This is indicative of the lack of consideration Gillow Cider/Gillow Manor have for the local community. The noise can be heard over 1.5 kilometres away and is extremely intrusive at 1 kilometre distance from the site. Sound levels should be reduced after 2000 hours and music should cease altogether by 2200 hours except where a specific event can be authorised under the TEN system. No sound mitigation plan has been proposed. Unless the Licensing Authority exercise their powers to severely curtail the proposed music duration and volume, local residents will be contacting the Police and Environmental Health Department to handle their complaints.

### Protect Children from Harm

Comments relating to public nuisance and public safety apply equally to the protection of children in the area.

Signed: [REDACTED]

Date: 21/7/20

If you have any queries about this form or are unsure of when the statutory period ends please contact the Licensing Helpline on 01432 261761

**HEREFORDSHIRE COUNCIL**  
**Licensing Act 2003**

**REPRESENTATION FORM – INTERESTED  
PARTIES**

On making your representation please have regard to the 'Making Representations Guidance Notes' which further explains the process and the information that can be considered by the licensing authority.

**When completing this form please print clearly and legibly.**

Please return this form, and any additional information within the statutory period to:  
**The Licensing Section,  
Herefordshire Council,  
8 St Owen Street,  
Hereford,  
HR1 2PJ  
licensing@herefordshire.gov.uk**

<b>Your Name:</b> [REDACTED]	<b>Contact Telephone No.</b> [REDACTED]
<b>Address:</b> [REDACTED] [REDACTED] [REDACTED] [REDACTED]	<b>E-mail address:</b> [REDACTED] <b>Please state your interest in the premises you are making a representation about:</b> Local Resident
<b>Name &amp; Address of premises you are making a representation about:</b> Gillow Cider, Gillow Manor, St Owens Cross, Hereford, HR2 8LE	

**DATA PROTECTION ACT 1998. Please indicate by ticking here ☒ if you are not content for your personal details to be circulated as necessary prior to any hearing .**

A representation must reflect one or more of the licensing objectives, therefore please write the details of your representation in the relevant boxes below:

**To Prevent Crime & Disorder**

My comments are based on events in the settlement St Owens Cross, about 500 metres from Gillow Cider. During the Gillow Cider Festival – an annual three day event, there is an increase in anti-social behaviour. Some attendees leave the festival site to wander through St Owens Cross while clearly inebriated. There is an increase in petty damage.. We have had examples of rough sleeping in our fields where the music can be heard very clearly but people do not want to pay the entry fee. A farming acquaintance has been obliged to employ security staff to chase attendees from their buildings and property. There is nothing to suggest that this behaviour will not be repeated during other outdoor events at Gillow Cider.

**Public Safety**

Access to the Gillow Cider site is from the A4137 previously identified as the fourth most dangerous road in England. In a recent speed survey for Herefordshire County Council, *average* road speeds exceeded 52mph in the 40mph limit in St Owens Cross. The Gillow Cider site is accessed just after a blind bend in this road. Cars leaving the site must turn out of the same road. A Freedom of Information request shows that the emergency services have attended seven road traffic collisions at this blind bend in the last five years, together with many more accidents that the emergency services have not been involved.

Public safety considerations should also extend to their wellbeing and fitness for work. I am on call every 3<sup>rd</sup> week to maintain the countries Critical National Infrastructure, either remotely or having to drive up to 8 hours to site anywhere in the country, to repair faults. The incessant noise generated at Gillow Cider precludes sleep and leaves residents vulnerable to tiredness and, therefore, making serious errors when working with highly complex sophisticated Telecommunications networks, that in the worse case could lead to a black out of the emergency services communications networks.

The Gillow Festival website encourages visitors to 'bring a toilet roll'. The inadequacy of toilet provision on the site has resulted in used toilet paper forming part of the increased litter in St Owens Cross after the cider festival.

**To Prevent Public Nuisance**

The three days of the Gillow Cider Festival are tolerated but not welcomed in St Owens Cross. Gillow Manor is not miles away from habitation; it is less than 500 metres from private dwellings. The noise from live and recorded music, played outside, makes it impossible to enjoy sitting in the garden and having a conversation. Even indoors, the sound level is sufficient to drown out a television at normal volume. The music prevents my enjoyment of my environment. At best, music is played under a canvas marquee that does nothing to reduce sound levels. This music is played late into the night or early morning and is a public nuisance. The application seeks authorisation to make this disturbance possible every day of the year. That cannot be an acceptable situation to the Licensing Authority.

**To Protect Children from Harm**

Comments above relating to lost sleep and the dangers of increased traffic also, of course, affect our children in the community.

Signed: [REDACTED]  
Date: 21/07/2020



If you have any queries about this form or are unsure of when the statutory period ends please contact the Licensing Helpline on 01432 261761

## Representation Form – Interested Parties Suggested Conditions

**Premise:** Gillow Cider/Gillow Manor **Your name:**

It would help us with this application if you could suggest conditions you would be happy for the premise to operate under to rectify the problems you are experiencing.

All suggested conditions shall be considered in line with the Herefordshire Council Licensing Policy, the Licensing Act 2003 and the Licensing Objectives.

### **To Prevent Crime and Disorder**

The applicant has not demonstrated that it is acting responsibly. No security policy or proposals are included with the application. Gillow Cider would need to employ security staff to regulate arrivals and departures from events. Once out of the event, attendees are not under Gillow Cider control, so extra policing will be required in St Owens Cross during events.

### **Public Safety**

The applicant has not demonstrated that it is acting responsibly. No proposals to control access to and from the site have been made by Gillow Cider/Gillow Manor. The application has not been well thought out. Access to and egress from Gillow Cider/Gillow Manor needs to be regulated and a traffic management plan put in place with the Police and Local Authority. This comment applies equally to the movement of large vehicles making home deliveries of Gillow cider, as proposed in the application. A litter collection plan should be instigated by Gillow Cider/Gillow Manor to preserve the cleanliness of St Owens Cross and the surrounding area.

### **Prevent Public Nuisance**

The applicant has not demonstrated that it is acting responsibly. No noise management plan has been submitted with the application. This is indicative of the lack of consideration Gillow Cider/Gillow Manor have for the local community. The noise can be heard over 1.5 kilometres away and is extremely intrusive at 1 kilometre distance from the site. Sound levels should be reduced after 2000 hours and music should cease altogether by 2200 hours except where a specific event can be authorised under the TEN system. No sound mitigation plan has been proposed. Unless the Licensing Authority exercise their powers to severely curtail the proposed music duration and volume, local residents will be contacting the Police and Environmental Health Department to handle their complaints.

### **Protect Children from Harm**

Comments relating to public nuisance and public safety apply equally to the protection of children in the area.

Signed:

If you have any queries about this form or are unsure of when the statutory period ends please contact the Licensing Helpline on 01432 261761

Date:





**HEREFORDSHIRE COUNCIL**  
**Licensing Act 2003**

**REPRESENTATION FORM – INTERESTED  
PARTIES**

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the process and the information that can be considered by the  
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any additional information  
within the statutory period to:  
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**Herefordshire Council,**  
**8 St Owen Street,**  
**Hereford,**  
**HR1 2PJ**  
[licensing@herefordshire.gov.uk](mailto:licensing@herefordshire.gov.uk)

<b>Your Name:</b> [REDACTED]	<b>Contact Telephone No.</b> [REDACTED]
<b>Address:</b> [REDACTED]	<b>E-mail address:</b> [REDACTED]
	<b>Please state your interest in the premises you are making a representation about:</b> Local Resident
<b>Name &amp; Address of premises you are making a representation about:</b> Gillow Cider, Gillow Manor, St Owens Cross, Hereford, HR2 8LE	

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content for your personal details to be circulated as necessary prior to any  
hearing .

A representation must reflect one or more of the licensing objectives, therefore please write the  
details of your representation in the relevant boxes below:



**To Prevent Crime & Disorder**

My comments are based on events in the settlement St Owens Cross, about 500 metres from Gillow Cider. During the Gillow Cider Festival – an annual three day event, there is an increase in anti-social behaviour. Some attendees leave the festival site to wander through St Owens Cross while clearly inebriated. Petty damage and theft result. We have had examples of rough sleeping in our fields where the music can be heard very clearly but people do not want to pay the entry fee. A farming acquaintance has been obliged to employ security staff to chase attendees from their buildings and property. There is nothing to suggest that this behaviour will not be repeated during other outdoor events at Gillow Cider. Nothing in the application addresses these issues or suggests that they will not be perpetuated.

**Public Safety**

Access to the Gillow Cider site is from the A4137 previously identified as the fourth most dangerous road in England. In a recent speed survey for Herefordshire County Council, *average* road speeds exceeded 52mph in the 40mph limit in St Owens Cross. The Gillow Cider site is accessed just after a blind bend in this road. Cars leaving the site must turn out of the same road. An FoI request shows that the emergency services have attended seven road traffic collisions at this blind bend in the last five years.

Public safety considerations should also extend to their wellbeing and fitness for work. In common with the many agricultural workers in St Owens Cross, I need to be in bed by 9pm in order to get up early. The incessant noise generated at Gillow Cider precludes sleep and leaves workers vulnerable to tiredness and, therefore, making serious errors when working with machinery.

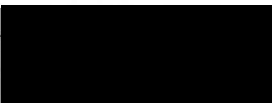
The Gillow Festival website encourages visitors to 'bring a toilet roll'. The inadequacy of toilet provision on the site has resulted in used toilet paper forming part of the increased litter in St Owens Cross after the cider festival. Nothing in the application addresses these issues or suggests that they will not be perpetuated.

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The three days of the Gillow Cider Festival are tolerated but not welcomed in St Owens Cross. Gillow Manor is not miles away from habitation; it is less than 500 metres from private dwellings. The noise from live and recorded music, played outside, makes it impossible to enjoy sitting in the garden and having a conversation. Even indoors, the sound level is sufficient to drown out a television at normal volume. The music prevents my enjoyment of my environment. At best, music is played under a canvas marquee that does nothing to reduce sound levels. This music is played late into the night or early morning and is a public nuisance. The application seeks authorisation to make this disturbance possible every day of the year. That cannot be an acceptable situation to the Licensing Authority. Nothing in the application addresses these issues or suggests that they will not be perpetuated.

**To Protect Children from Harm**

Comments above relating to lost sleep and the dangers of increased traffic also, of course, affect our children in the community.

Signed: 

Date: 21-07-2020

If you have any queries about this form  
or are unsure of when the statutory  
period ends please contact the  
Licensing Helpline on 01432 261761



## Representation Form – Interested Parties Suggested Conditions

Premise: Gillow Cider/Gillow Manor Your name: [REDACTED]

It would help us with this application if you could suggest conditions you would be happy for the premise to operate under to rectify the problems you are experiencing.

All suggested conditions shall be considered in line with the Herefordshire Council Licensing Policy, the Licensing Act 2003 and the Licensing Objectives.

### To Prevent Crime and Disorder

The applicant has not demonstrated that it is acting responsibly. No security policy or proposals are included with the application. Gillow Cider would need to employ security staff to regulate arrivals and departures from events. Once out of the event, attendees are not under Gillow Cider control, so extra policing will be required in St Owens Cross during events.

### Public Safety

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### Prevent Public Nuisance

The applicant has not demonstrated that it is acting responsibly. No noise management plan has been submitted with the application. This is indicative of the lack of consideration Gillow Cider/Gillow Manor have for the local community. The noise can be heard over 1.5 kilometres away and is extremely intrusive at 1 kilometre distance from the site. Sound levels should be reduced after 2000 hours and music should cease altogether by 2200 hours except where a specific event can be authorised under the TEN system. No sound mitigation plan has been proposed. Unless the Licensing Authority exercise their powers to severely curtail the proposed music duration and volume, local residents will be contacting the Police and Environmental Health Department to handle their complaints.

### Protect Children from Harm

Comments relating to public nuisance and public safety apply equally to the protection of children in the area.

Signed: [REDACTED]

Date: 21-07-2020

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**HEREFORDSHIRE COUNCIL**  
Licensing Act 2003

**REPRESENTATION FORM – INTERESTED  
PARTIES**

On making your representation please have regard to the 'Making Representations Guidance Notes' which further explains the process and the information that can be considered by the licensing authority.

**When completing this form please print clearly and legibly.**

Please return this form, and any additional information within the statutory period to:  
**The Licensing Section,  
Herefordshire Council,  
8 St Owen Street,  
Hereford,  
HR1 2PJ  
licensing@herefordshire.gov.uk**

<b>Your Name:</b> [REDACTED]	<b>Contact Telephone No.</b> [REDACTED]
<b>Address:</b> [REDACTED] [REDACTED] [REDACTED] [REDACTED]	<b>E-mail address:</b> [REDACTED]
	<b>Please state your interest in the premises you are making a representation about:</b>  Local Resident – the hamlet of Michaelchurch
<b>Name &amp; Address of premises you are making a representation about:</b>  David Stuart FLETCHER Gillow Manor; St Owen's Cross; Hereford HR2 8LE	

**DATA PROTECTION ACT 1998.** Please indicate by ticking here ..... if you are not content for your personal details to be circulated as necessary prior to any hearing .

A representation must reflect one or more of the licensing objectives, therefore please write the details of your representation in the relevant boxes below:

**BACKGROUND TO COMMENTS BELOW.**

The Gillow 'Music Festival' has been running for some years now and on the basis that this was a once-a-year event, we have managed to rub along with the increased noise, traffic and general presence and disruption to a normally secluded, deeply rural location. The application sought would allow such events to be run constantly through the year. This is unacceptable.

The event is attended by visitors from far afield. Herefordshire residents find tackling our narrow, unmarked lane challenging and those from further away are even less skilled or comfortable in these conditions.

**To Prevent Crime & Disorder**

Each year the festival has been held, the organisers have placed bill posters all over Herefordshire. These are not removed after the event by the organisers leaving tatty signs on boards, lamp-posts, road signs and elsewhere that eventually rot away or have to be collected at public expense by Balfour Beatty on behalf of Herefordshire Council.

**Public Safety**

The lane to Gillow Manor is a single-track lane, with 3 passing places along it's approx ½ mile length to the Manor driveway from the A4137. These passing places are unmarked, natural let-ins along the route. At the main road end there are several sharp bends. Local residents know the road and will normally reverse when they know they are closest to a passing area. When visitors to the Manor descend for Festival and other events, they are quite unused to the road conditions; they are either incapable of reversing or simply too lazy.

Visitors unused to the conditions tend to be travelling at an inappropriate speed.

The lane is used by local residents and farm vehicles – often towing. Their progress is limited or stopped by traffic to the Manor during events.

The turning into Gillow Lane, is from the A4137 shortly before it joins the A49. Accidents on this stretch of road, with adverse camber, tricky bends and speeding traffic are constant. The turning is very small, with room for only one vehicle and it is unmarked. This is not a suitable access route for event traffic nor for large numbers of visitors wishing to purchase cider.

Local residents and families frequently walk along the lane – enjoying the quiet location and pleasant views as part of local circular walks. Extra traffic unused to the conditions makes this a dangerous occupation.

**To Prevent Public Nuisance**

The noise from Gillow Music Festival is constant throughout the weekend and loud enough in my garden to overpower the sound of birdsong. This noise from continues long after the 1am close time which in all events is far too late to be reasonable for surrounding households.

The licence applied for seeks permission for such events to be run every weekend and for weekdays on an only slightly shorter time limit.

So disturbing is the sound from the annual event that I normally seek to be away for the weekend, and I understand that others do likewise. We cannot be forced to exit our homes constantly to avoid the intrusion of a late night business in an entirely unsuitable location.

**To Protect Children from Harm**

Extra traffic traveling the lane at unsuitable speeds is a danger to children and families who regularly walk along the lane as part of local walks.

Signed

Date: 16 July 2020

If you have any queries about this form or are unsure of when the statutory period ends please contact the  
**Licensing Helpline on 01432 261761**



## Representation Form – Interested Parties Suggested Conditions

**Premise:** Michaelchurch Cottage **Your name:** [REDACTED]

It would help us with this application if you could suggest conditions you would be happy for the premise to operate under to rectify the problems you are experiencing.

All suggested conditions shall be considered in line with the Herefordshire Council Licensing Policy, the Licensing Act 2003 and the Licensing Objectives.

### **To Prevent Crime and Disorder**

Mandatory and monitored removal of all posters around the County (and beyond) with heavy fines for failure to comply.

### **Public Safety**

The access is so entirely unsuited to this sort of use an alternative access would be necessary.

### **Prevent Public Nuisance**

### **Protect Children from Harm**

Signed [REDACTED]

Date: 16 July 2020

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**Licensing Helpline on 01432 261761**

Please return this form, and any additional information within the statutory period to:  
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Herefordshire Council,  
8 St Owen Street,  
Hereford,  
HR1 2PJ**  
licensing@herefordshire.gov.uk

**HEREFORDSHIRE COUNCIL**  
Licensing Act 2003



**REPRESENTATION FORM – INTERESTED PARTIES**

On making your representation please have regard to the 'Making Representations Guidance Notes' which further explains the process and the information that can be considered by the licensing authority.

When completing this form please print clearly and legibly.

Your Name:	Contact Telephone No:
Address:	From address:
are making a representation about: eg local resident/local business Local resident	
Name & Address of premises you are making a representation about: David Fletcher Gillow Manor St. Owens Cross, Hereford HR2 8LE	

**DATA PROTECTION ACT 1998.** Please indicate by ticking here ..... if you are not content for your personal details to be circulated as necessary prior to any hearing.

A representation must reflect one or more of the licensing objectives, therefore please write the details of your representation in the relevant boxes below:

To Prevent Crime & Disorder
Public Safety
To Prevent Public Nuisance
To Protect Children from Harm

with Ross-on-Wye 5 miles away. Hereford 10 and Marmouth 9 this would create alot of traffic down narrow country lanes and alot of people walking on already high fatality Roads

Signature:  
Date:

If you have any queries about this form or are unsure of when the statutory period ends please contact the Licensing Helpline on 01432 261761

**Representation Form – Interested Parties**  
**Suggested Conditions**

Premise: \_\_\_\_\_ Your name: \_\_\_\_\_

It would help us with this application if you could suggest conditions you would be happy for the premise to operate under to rectify the problems you are experiencing.

All suggested conditions shall be considered in line with the Herefordshire Council Licensing Policy, the Licensing Act 2003 and the Licensing Objectives.

<b>To Prevent Crime and Disorder</b> Drinking and Driving to and from Venue
<b>Public Safety</b> Single Access on Country lanes and Access onto A4137 and A49
<b>Prevent Public Nuisance</b> mentioned below
<b>Protect Children from Harm</b>



Signed: \_\_\_\_\_

Date: 13/7/20

1

ELI REPRES – 1 Representation Form – Interested Parties

If you have any queries about this form or are unsure of when the statutory period ends please contact the Licensing Helpline on 01432 261761

with reference to the Application at Gillow Manor for a licence to sell Alcohol and use premises for camping as stated. We have not seen any evidence of planning for a shower & toilet block which has recently been erected.

The entrance off the busy main road (4137) which is always already a accident hot spot, and then into a narrow long single track lane with no passing places down to Gillow Manor is totally not viable.

The lane is used by the few residents i.e. postman and deliveries due to its location in the country so to have a busy (nightclub!) with loud noise and music at all hours is incomprehensible.

The last public gathering held at Gillow Manor we were woken at 4.0 clock in the morning by a person that had attended it walking around our property and when approached said he was trying to get to crossway but was very incoherent and obviously under the influence of something! he proceeded to walk the main road.



HEREFORDSHIRE COUNCIL  
Licensing Act 2003

REPRESENTATION FORM – INTERESTED PARTIES

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When completing this form please print clearly and legibly.

Please return this form, and any additional information within the statutory period to:  
The Licensing Section,  
Herefordshire Council,  
8 St Owen Street,  
Hereford,  
HR1 2PJ  
licensing@herefordshire.gov.uk

[REDACTED]	[REDACTED]
Please state your interest in the premises you are making a representation I am a very close neighbour of Gillow Manor. I would be greatly affected by this licensing application as it is a local resident/local business	
Name & Address of premises you are making a representation about: MR. D. Fletcher Gillow Manor/Gillow Cider St. Owens Cross Hereford HR2 8LE	

DATA PROTECTION ACT 1998. Please indicate by ticking here ..... if you are not content for your personal details to be circulated as necessary prior to any hearing.

A representation must reflect one or more of the licensing objectives, therefore please write the details of your representation in the relevant boxes below:

To Prevent Crime & Disorder

Drinking alcohol to excess can lead to fighting and other undesirable behaviour. I believe the police have been called to cider festival in the past. In such a remote rural area if there was a problem it could take a long time for the emergency services to arrive.

Public Safety

Gillow Manor is accessed down a very narrow lane, which has very few passing places. This lane is accessed off the A4137 off a sweeping corner which has a history of accidents; I know this because my parents used to live on this junction. During the cider festival I have cars trying to access the festival, using my private farm drive which they have no right.

To Prevent Public Nuisance



The consumption of alcohol on site together with loud music would cause a large effect on the local area. We have tolerated the loud music during the annual cider festival but for the music to played for seven days a week until up to 1am is totally unreasonable. The noise carries for well over a mile plus. To want to play music at such high noise levels for such a long period is excessive. We are unable to sleep properly even with double glazing during the festival so life would be impossible if the application was even 25% successful

**To Protect Children from Harm**

Two of my grandchildren live next door and the others visit regularly. As I have described above strangers cars try to access Gillow Manor by trying to drive through down our private drive sometimes at excessive speed. Also noise how are children supposed to sleep and get their rest with the loud music till late. Any children walking down the narrow lane to or from Gillow Manor would be in great danger of a collision with a car. Just a thought what is the possibility of underage drinking because this is a remote rural area?

Signed:  
Date:

If you have any queries about this form or are unsure of when the statutory period ends please contact the Licensing Helpline on 01432 281761



**Herefordshire  
Council**

**Form –  
Interested  
Parties  
Suggested**

**Conditions**

**Premise:** \_\_\_\_\_ **Your name:** \_\_\_\_\_

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licensing@herefordshire.gov.uk**

<b>Your Name:</b> [REDACTED]	<b>Contact Telephone No.</b> [REDACTED]
<b>Address:</b> [REDACTED]	<b>E-mail address:</b> [REDACTED]
	<b>Please state your interest in the premises you are making a representation about:</b> I am a close resident and business owner to Gillow Manor. I would be greatly affected by the granting of this license.
<b>Name &amp; Address of premises you are making a representation about:</b> Dave Fletcher, Gillow Cider, Gillow Manor, St Owens Cross, Hereford, HR2 8LE	

**DATA PROTECTION ACT 1998.** Please indicate by ticking here ..... if you are not content for your personal details to be circulated as necessary prior to any hearing .

A representation must reflect one or more of the licensing objectives, therefore please write the details of your representation in the relevant boxes below:

**To Prevent Crime & Disorder**

I believe the Police have been called to past cider festival events that have been held, by Gillow Cider. We have had to employ security to protect our property and prevent theft or damage during the festival, we have had intoxicated people entering our premise. We have had to deal with anti-social people trying to get into and from the festival using our private access.

**Public Safety**

The correct access to Gillow Manor is along a narrow lane, with sharp bends and no passing places. The access onto the A4137 is at an accident trouble spot with poor visibility. I am concerned for the safety for the residents of Gillow Cottage 4 and 5, as they travel along this lane by foot and vehicle to access their property.

**To Prevent Public Nuisance**

We have tolerated the annual festival for the last few years with loud music played late at night that we are unable to sleep, but with application to be able to

play seven days a week and up to 1am is completely unreasonable. The drinking of alcohol on site along with loud music would cause a big impact on the local community. Our enjoyment of this beautifully rural area would be greatly impacted by this application.

#### **To Protect Children from Harm**

I have two young children (9 and 6) and we have friends with children visiting regularly. I have cars trying to access Gillow Manor through our property, many of which drive at excessive speeds, leaving it unsafe for our children to play on our own property. My children are unable to sleep during the festival due to the excessive noise, if the license were to be granted this could be every night of the week all year round. This license application would severely impact our family life and the upbringing of our children in a beautiful rural location.

Signed:

Date:

20/7/2020

If you have any queries about this form  
or are unsure of when the statutory  
period ends please contact the  
Licensing Helpline on 01432 261761

**HEREFORDSHIRE COUNCIL**  
**Licensing Act 2003**

**REPRESENTATION FORM – INTERESTED  
PARTIES**

On making your representation please have regard to the 'Making Representations Guidance Notes' which further explains the process and the information that can be considered by the licensing authority.

**When completing this form please print clearly and legibly.**

Please return this form, and any additional information within the statutory period to:  
**The Licensing Section,  
Herefordshire Council,  
8 St Owen Street,  
Hereford,  
HR1 2PJ  
licensing@herefordshire.gov.uk**

<b>Your Name:</b> [REDACTED]	<b>Contact Telephone No.</b> [REDACTED]
<b>Address:</b> [REDACTED] [REDACTED] [REDACTED] [REDACTED]	<b>E-mail address:</b> [REDACTED]
	<b>Please state your interest in the premises you are making a representation about:</b> Local Resident/business
<b>Name &amp; Address of premises you are making a representation about:</b> Gillow Cider, Gillow Manor, St. Owens Cross, Hereford HR2 8LE	

**DATA PROTECTION ACT 1998. Please indicate by ticking here ☒ if you are not content for your personal details to be circulated as necessary prior to any hearing .**

A representation must reflect one or more of the licensing objectives, therefore please write the details of your representation in the relevant boxes below:

**To Prevent Crime & Disorder**

See comments under Public Nuisance and emails.

**Public Safety**

We note from the application plan that there are two buildings referred to. Although we are uncertain as to exactly when these were constructed, we have searched the planning applications from 2006 to 2020 and can find no applications listed for Gillow Manor which would have allowed these to be built. If, in fact, these had no planning approval, then it is entirely possible that they have not been inspected for compliance with building and safety regulations and this should be investigated by the planning authority prior to any determination.

**To Prevent Public Nuisance**

We have previously complained about excessive noise levels from the annual Cider Festival (see attached emails). We now have to go away, on that weekend and any weekend that there is a wedding party there, in order to get some sleep, returning in the daytime to work. Granting of such a permanent licence for every day of the year and later on every weekend/ bank holiday and Sundays prior to bank holidays, together with the other specific occasions mentioned will have a **devastating** effect on the local area and residents. The noise and drunken behaviour of the festival/party goers is intolerable and the events always exceed any time constraints stipulated, so these factors are obviously not policed by the owners. It states in the application that live music will be both inside and out. We are aware that all previous events have included a large marquee with music and entertainment, so obviously the sound cannot be contained and carries a long distance, particularly at night. In addition to the venue, there is also an adjacent field which is used as a campsite. This has the effect of prolonging the activities even later as the people do not have to leave the venue by a certain time, unlike public houses and village halls for

example.

In addition to this, the constant additional traffic on very small roads to access the venue has and will cause a frequent nuisance and danger to local residents. As you will note from our emails, we have experienced a violent threat on our own property from a festival goer, even before the event had begun.

We have for the past 15 years held a number of caravan rallies on our property throughout the year, but following complaints from the caravanners about the noise level late at night coming from Gillow Cider, we now have to avoid booking any rallies at the same time as the festival weekend. In the future, we would not know when any events with live or recorded music are taking place, and so could not necessarily avoid them. We fear this will destroy our successful business, as people come here to enjoy the peace and quiet of the Herefordshire countryside, which we have previously been able to afford them.

As mentioned in our emails, this is a rural community and consequently, many residents are employed in agriculture, which is not a 9 – 5 job and is not confined to weekdays, so those people need to work every day of the week and should not be frequently disturbed with loud music. We feel such licensing would be detrimental to the unspoilt area and environment.

**To Protect Children from Harm**  
**N/A**

Signed: [REDACTED]

Date: 06.07.2020





## Representation Form – Interested Parties

### Suggested Conditions

**Premise: Gillow Manor Your name:** \_\_\_\_\_

It would help us with this application if you could suggest conditions you would be happy for the premise to operate under to rectify the problems you are experiencing.

All suggested conditions shall be considered in line with the Herefordshire Council Licensing Policy, the Licensing Act 2003 and the Licensing Objectives.

<b>To Prevent Crime and Disorder</b> See below
<b>Public Safety</b>
<b>Prevent Public Nuisance</b>  The new licensing as described in the application should not be granted.  However, we do not have a problem with them selling alcohol to the public in the daytime and their online delivery business.
<b>Protect Children from Harm</b>  N/A

Signed: \_\_\_\_\_  
Date: 06.07.2020

Re: Noise Nuisance at Gillow Farm, St. Owens Cross

Mon 25/06/2018 20:30

To: Ethelpline <ethelpline@herefordshire.gov.uk>

Following our initial complaint, we did receive a phone message from someone in the department, but due to work commitments, we were unable to get back to them in office hours. We did, however, try twice during last week, but there was only a voice mail.

We have now **suffered** the three night Cider Festival (which is really a disguise for a 'Music Festival'). On every night and noise went on way beyond the advertised times. We did try to contact the owners, but there was always an answerphone on! We are aware that many other local people are not happy with this situation, particularly going into a third night and a **Sunday night**. There was also a church service at the nearby Michaelchurch, redundant church, which only happens once a year, and the music was playing loudly throughout this. We have had a caravan rally on our field during the last week, as we do from time to time throughout the season, and some of those who were due to leave today, went on Saturday, following the Friday night festival. This, of course, had an impact on our income for this rally and it may mean that they are put off from coming again. Our visitors spend considerable amounts of money in the local area whilst they are here, on food and days out.

In addition to this, on Saturday afternoon, 'festival goers' in a vehicle came onto our property to turn round and when we asked them what they were doing, we were told it was none of our business and then we were subjected to verbal abuse and swearing. We know that they were going to the festival because we then observed them turn into the site.

Once again, we would ask you to investigate this event, as to its suitability to be held at this venue, given the high level of noise which comes from it in a working rural area. We belong to various organisations and when we attend events which involve outdoor activities or in, say, a village hall, we are always mindful of the surrounding area and the impact this may have on residents. In the case of village halls, barn venues etc., we are bound by their rules as to finishing times, and abide by them! There does not seem to be any policing of these types of festivals although they **must surely** have been given strict finishing times by the Local Authority. If these rules are not enforced, then the event will only get bigger and cause even more of a nuisance as the years go by.

---

From: Ethelpline <ethelpline@herefordshire.gov.uk>

Sent: 29 May 2018 10:10

Subject: RE: Noise Nuisance

Thank you for your email.

I am passing it on to the duty officer for the noise team. Please email a contact telephone number so that he can discuss the matter with you in more detail.

**Sent:** 28 May 2018 20:31

**To:** Ethelpline <ethelpline@herefordshire.gov.uk>

**Subject:** MBO. Noise Nuisance

We are contacting you to complain about the noise nuisance from loud music after 11.00p.m. at The Gillow Farm, St. Owens Cross, Hereford.

As you be aware, there has been for the last couple of years a Cider Festival at this venue over a three day period. The weekend this year is scheduled for 22-25 June. The marquees are already at the venue and on Saturday 26 May 2018 we believe there was a wedding reception held there. We contacted the owner at 10.30p.m. that evening as there had been loud music coming from the venue most of the afternoon and all evening. We were told it was a wedding and would finish at 1.00p.m.

As we are only about a quarter of a mile from the venue, we can hear the music, even with all the windows closed, making it impossible to sleep until after it stops.

Although we appreciate that all necessary licences etc. may have been sought from the Council to hold this event and the Cider Festival in June, we are very concerned about the level of noise that will ensue over the three day period late at night and early hours of the morning. In particular, on looking at various websites on the subject, the ending time of each night seems to vary between 11.00p.m. and 1.00a.m., depending on which website you visit. This means that potentially, and in our experience, most likely, on all three nights, Friday, Saturday and Sunday, the events will not finish until at least 1.00p.m. This appears to be an event which is getting larger each year, borne out by the longer list of groups playing over that period. It is fast becoming a 'mini Glastonbury'!

As we are part of the farming community, we do not have the luxury of having a lie-in the following morning, to make up for the lost sleep at the beginning of the night, as we do not have a 'weekend' or 'day off' when there isn't work to do first thing the next morning.

Can you please, therefore, look into this situation and ensure that the time constraints which, presumably, have been put in place are enforced. We realise that people wish to enjoy the event, but feel that excessive noise after 11.00p.m., particularly on Sunday/Monday is not something which should be allowed. The Gillow Farm website boasts that people can come and enjoy the 'unspoilt' countryside of Herefordshire over this weekend - well it was unspoilt before this type of event started taking place.

**HEREFORDSHIRE COUNCIL**  
**Licensing Act 2003**

**REPRESENTATION FORM – INTERESTED  
PARTIES**

On making your representation please have regard to the 'Making Representations Guidance Notes' which further explains the process and the information that can be considered by the licensing authority.

**When completing this form please print clearly and legibly.**

Please return this form, and any additional information within the statutory period to:  
**The Licensing Section,  
Herefordshire Council,  
8 St Owen Street,  
Hereford,  
HR1 2PJ  
licensing@herefordshire.gov.uk**

<b>Your Name:</b> [REDACTED]	<b>Contact Telephone No.</b> [REDACTED]
<b>Address:</b> [REDACTED] [REDACTED].	<b>E-mail address:</b> [REDACTED]
	<b>Please state your interest in the premises you are making a representation about:</b> Local resident
<b>Name &amp; Address of premises you are making a representation about:</b> Gillow Manor, St Owens Cross. (Gillow Coder)	

**DATA PROTECTION ACT 1998. Please indicate by ticking here ...X.. if you are not content for your personal details to be circulated as necessary prior to any hearing .**

A representation must reflect one or more of the licensing objectives, therefore please write the details of your representation in the relevant boxes below:

<b>To Prevent Crime &amp; Disorder</b>
<b>Public Safety</b> If more events are staged at the premises it will increase the volume of traffic in the village. Sat nav's will not necessarily take people the route the organiser anticipates. I currently walk along the B4521 with my dogs, I've lost track of how many times I've nearly been hit by a car.
<b>To Prevent Public Nuisance</b> The current festival can easily be heard from my property. The noise level and its duration disrupts my entire weekend, particularly robbing me of sleep. During the summer months, most people sleep with a window open, its impossible not to hear the festival. I would strongly be against any more live or recorded music coming from this premises. The B4521 is also used as an alternative route when there is an accident or roadworks nearby. This is additional noise in our village, usually during the night. From my property I also hear music from (presumably) the Red Lion Pub. Then there is the constant drone of the bio digester over the road. People move to the country side for peace and quiet.

**To Protect Children from Harm**

Signed: [REDACTED] 20.07.2020

Date:



If you have any queries about this form  
or are unsure of when the statutory  
period ends please contact the  
**Licensing Helpline** on **01432 261761**

## **Representation Form – Interested Parties Suggested Conditions**

**Premise:** \_\_\_\_\_ **Your name:** \_\_\_\_\_

It would help us with this application if you could suggest conditions you would be happy for the premise to operate under to rectify the problems you are experiencing.

All suggested conditions shall be considered in line with the Herefordshire Council Licensing Policy, the Licensing Act 2003 and the Licensing Objectives.

**To Prevent Crime and Disorder**

**Public Safety**

**Prevent Public Nuisance**

**Protect Children from Harm**



Signed:

Date:

If you have any queries about this form or are unsure  
of when the statutory period ends please contact the  
**Licensing Helpline on 01432 261761**

**HEREFORDSHIRE COUNCIL**  
**Licensing Act 2003**

**REPRESENTATION FORM – INTERESTED  
PARTIES**

On making your representation please have regard to the 'Making Representations Guidance Notes', which further explains the process and the information that can be considered by the licensing authority.

**When completing this form please print clearly and legibly.**

Please return this form, and any additional information within the statutory period to:  
**The Licensing Section,  
Herefordshire Council,  
8 St Owen Street,  
Hereford,  
HR1 2PJ  
licensing@herefordshire.gov.uk**

<b>Your Name:</b> [REDACTED]	<b>Contact Telephone No.</b> [REDACTED]
<b>Address:</b> [REDACTED] [REDACTED] [REDACTED] [REDACTED]	<b>E-mail address:</b> [REDACTED]
	<b>Please state your interest in the premises you are making a representation about:</b>  <b>Residents in neighbouring property</b>
<b>Name &amp; Address of premises you are making a representation about:</b> <b>Gillow Cider</b> <b>Gillow Manor</b> <b>St Owen's Cross</b> <b>HR2 8LE</b>	

**DATA PROTECTION ACT 1998. Please indicate by ticking here ..... if you are not content for your personal details to be circulated as necessary prior to any hearing .**

A representation must reflect one or more of the licensing objectives, therefore please write the details of your representation in the relevant boxes below:

### To Prevent Crime & Disorder

Given that **no other venues** serving alcohol in the local area are open as late as the proposed timings for this venue (until 1am on weekends), we are concerned that it could attract customers late at night from other pubs in the area, giving rise to the potential for disorderly or anti-social behaviour both at and around the venue (including close to our house).

### Public Safety

The significant increase in traffic on the route from the A4137 to Gillow manor would pose a risk of a rise in road traffic accidents and congestion.

The junction at the usual route to Gillow Manor from the A4137 requires people to cue on this busy road if a vehicle is trying to exit the lane, which is an unclassified single-track lane with only two passing places.

The junction from the unclassified lane onto the private road to Gillow manor is a blind junction whether turning in or out of the road to Gillow manor.

### To Prevent Public Nuisance

We object to the licensing application on Public Nuisance grounds for two primary reasons: (1) noise from vehicles attending the venue and (2) noise and light pollution emanating from the venue and events held there.

The proposed licencing conditions would permit regular events such as music festivals, wedding receptions, or other parties on any day of the year. We do not feel this is necessary or reasonable given the proposed activities (a taproom and once-annual festival).

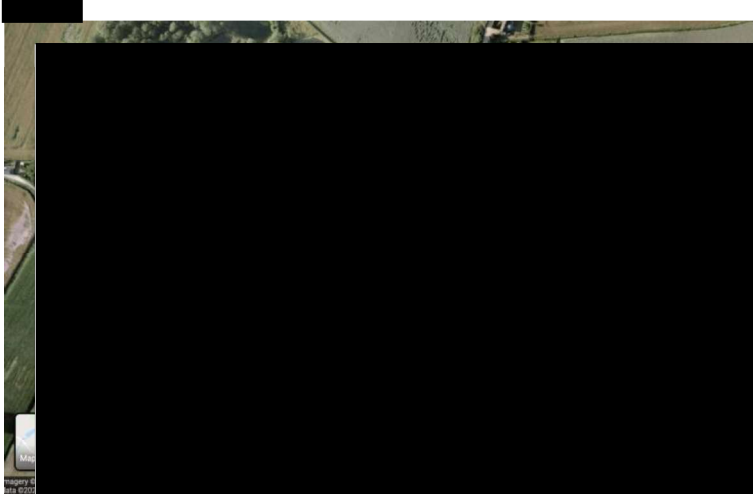
- (1) All vehicles visiting the proposed venue would drive directly past our house, which has bedroom windows overlooking a small lane. For context, this house (where we have lived for 35 years) is in an extremely quiet area of rural Herefordshire with almost no traffic. The only vehicles using the access road to Gillow Manor are normally Gillow Manor residents and their guests. The traffic noise to the proposed venue – which according to this licence application would be from 8am – 11pm every day, and 8am – 1am on Saturdays, bank holidays, and other occasions - would therefore be extremely disruptive. Additionally, the lane to reach the proposed venue is single track, with the only passing or turning place directly outside our house or on our own driveway, which will cause further noise and nuisance.

- (2) [REDACTED]. Any noise from Gillow Manor (vehicles, music, people) is easily heard in our garden and we know from previous years that music played outside or in a tent at this location can be heard **inside** our house even with doors and windows closed. Commercial lighting solutions (e.g. for a large event) can also be seen from our property.

While the current annual festival causes public nuisance due to the above, its infrequency means that we can plan to be absent during this one weekend. This is how we have managed the nuisance from the noise and traffic in previous

years. However, this would not be possible if events were held more regularly.

Under the conditions of the proposed licence, the currently annual Cider Festival could be held every day. We see no reason why the annual cider festival cannot continue under a Temporary Event Notice, with a separate licensing application **under more limited conditions (see below)** for a taproom or similar venue.



**To Protect Children from Harm**

Signed:

Date:

*19<sup>th</sup> July 2020*

If you have any queries about this form  
or are unsure of when the statutory  
period ends please contact the  
**Licensing Helpline** on **01432 261761**





## Representation Form – Interested Parties Suggested Conditions

Premise: Gillow Manor\_: [REDACTED]\_\_\_\_\_

It would help us with this application if you could suggest conditions you would be happy for the premise to operate under to rectify the problems you are experiencing.

All suggested conditions shall be considered in line with the Herefordshire Council Licensing Policy, the Licensing Act 2003 and the Licensing Objectives.

### To Prevent Crime and Disorder

We **do not** feel that any licence should be granted that exceeds the hours of other pubs in the area (for example, the Harewood End Inn or Red Lion), except on an ad hoc basis (e.g. 2-3 times per year).

See below for suggested hours of operation.

### Public Safety

We do not feel there are any ways to ameliorate the hazards of a significant rise in traffic to Gillow Manor that granting this licence would cause.

### Prevent Public Nuisance

In our view, a licence for a regularized venue (e.g. a taproom or regular events) would **only** be reasonable if the following conditions are met:

- The venue only operates for a limited period of time during the day; we would suggest 11am-9pm, and **only** at weekends and bank holidays. While still highly disruptive to the quiet character of the area, this will at least limit the impact of traffic noise on our daily lives.
- The taproom venue is primarily indoors, with no music permitted outdoors or in a temporary structure such as a marquee or open barn. This is because any music played outdoors will be heard at neighbouring properties including our own.

We would accept that the annual Cider Festival Event could still continue under a Temporary Event Notice, and we would accept that an event such as this or similar (e.g. a wedding reception or party) could take place for a maximum of 2-3 occasion per year.

This would limit the public nuisance to only a few occasions per year.  
We raise no objection to Gillow cider growing its business by continuing to sell cider to other retail outlets, at local food fairs or through expanding their off Sales via Internet, Mail Order, or telephone with additional Home Delivery Service.

**Protect Children from Harm**

Signed: [REDACTED]

Date: 19<sup>th</sup> July 2020

If you have any queries about this form or are unsure  
of when the statutory period ends please contact the  
**Licensing Helpline on 01432 261761**

Your Name:	Contact Telephone No.
Address:	E-mail address:
Please state your interest in the premises you are making a representation about: eg local local Resident.	
Name & Address of premises you are making a representation about: Gillow Cider, Gillow Manor, St Owens Cross, Hereford, HR2 8LE	

DATA PROTECTION ACT 1998. Please indicate by ticking here ..... if you are not content for your personal details to be circulated as necessary prior to any hearing.

A representation must reflect one or more of the licensing objectives, therefore please write the details of your representation in the relevant boxes below:

To Prevent Crime & Disorder
Public Safety
To Prevent Public Nuisance
To Protect Children from Harm

When Gillow farm has had it's festivals in previous years, the noise has been very loud late into the night. We are fine with it happening once a year but not regularly. We have small children who were woken by it.

Signed:  
Date:

If you have any queries about this form or are unsure of when the statutory period ends, please contact the Licensing Helpline on 01432 261761



**HEREFORDSHIRE COUNCIL**  
**Licensing Act 2003**

**REPRESENTATION FORM – INTERESTED  
PARTIES**

On making your representation please have regard to the 'Making Representations Guidance Notes' which further explains the process and the information that can be considered by the licensing authority.

**When completing this form please print clearly and legibly.**

Please return this form, and any additional information within the statutory period to:  
**The Licensing Section,  
Herefordshire Council,  
8 St Owen Street,  
Hereford,  
HR1 2PJ  
licensing@herefordshire.gov.uk**

<b>Your Name:</b> Llanwarne and District Group Parish Council, [REDACTED]	<b>Contact Telephone No.</b> [REDACTED]
<b>Address:</b> [REDACTED] [REDACTED]	<b>E-mail address:</b> [REDACTED]
	<b>Please state your interest in the premises you are making a representation about:</b> Local Parish Council responding on behalf of local Parishioners who have raised concerns about the license application
<b>Name &amp; Address of premises you are making a representation about:</b>  Gillow Manor, St Owens Cross, Hereford HR2 8LE	

**DATA PROTECTION ACT 1998. Please indicate by ticking here ..... if you are not content for your personal details to be circulated as necessary prior to any hearing .**

A representation must reflect one or more of the licensing objectives, therefore please write the details of your representation in the relevant boxes below:

<b>To Prevent Crime &amp; Disorder</b> <ul style="list-style-type: none"><li>• When the Cider Festival has taken place over a weekend in June, there has been evidence of anti social behaviour by attendees. The Police have been called in the past to deal with anti social behaviour issues at the Festival and some has then spilled out to neighbouring premises.</li><li>• Local residents' premises or businesses have suffered due to anti social behaviour, resulting in damage to, and theft from, neighbouring premises. The local farm/agricultural contractor has employed security guards during the Festival weekend to deal with the anti social behaviour and theft.</li><li>• There is no access to public transport or taxi services and parishioners suspect this has resulted in festival visitors drinking and driving.</li><li>• Drug paraphernalia has been found in the area by local residents after the festival event, which raises suspicion of illegal drug misuse at the applicant's site.</li></ul>
<b>Public Safety</b> <ul style="list-style-type: none"><li>• Poor visibility at the access junction off the A4137 (or B4521) main road on to the narrow lane. This road is the main route linking A49 to the A40 with heavy goods vehicles as well as smaller vehicles. The junction has had numerous accidents happen here.</li><li>• The lanes leading from the main road are narrow, no passing places to accommodate 2 way traffic, road suffers with potholes due to flooding and water run off during winter months. The junction and lanes are not lit.</li><li>• Human faeces and drug paraphernalia found in surrounding fields and hedgerows.</li></ul>
<b>To Prevent Public Nuisance</b> <ul style="list-style-type: none"><li>• During the festival local residents and surrounding neighbourhoods can hear the loud</li></ul>

booming music into the early hours.

- Vehicles leaving the festival are not sympathetic to local residents and create loud noise from their vehicles and voices.
- There has been evidence of trespassing and vandalism across neighbouring residents' premises and businesses
- Rubbish thrown by attendees in the hedgerows along the roads leaving the Festival.
- Human faeces found in surrounding fields and hedgerows following previous festivals.
- Drug paraphernalia found in surrounding fields and hedgerows.

**To Protect Children from Harm**

- Anti social behaviour has been witnessed by local residents, as mentioned above.
- Disturbance of sleep due to loud music and loud noise from vehicles and voices cause fear when woken.
- Safety of high volume of vehicles along narrow roads and by local residences premises
- Public Health issues with drug use and human faeces – as mentioned above
- Underage drinking
- Amount of strange people roaming around the area and neighbouring premises causing safeguarding issues.

**Signed:**

■■■■ ■■■■

■■■■■■■■■■■■■■■■■■■■ Llanwarne & District Group Parish  
Council

**Date:** 20<sup>th</sup> July 2020



## **Representation Form – Interested Parties Suggested Conditions**

**Premise:** Gillow Manor **Your name:** [REDACTED]

It would help us with this application if you could suggest conditions you would be happy for the premise to operate under to rectify the problems you are experiencing.

All suggested conditions shall be considered in line with the Herefordshire Council Licensing Policy, the Licensing Act 2003 and the Licensing Objectives.

### **To Prevent Crime and Disorder**

- To hold a licence for only production and sale of alcohol to the public only. This would reduce amount of people attending at one time (ie a festival), reduce noise pollution from music, vehicles and people and anti social behaviour

### **Public Safety**

- To look at ways to directing traffic to eliminate the potential congestion of traffic on narrow country lanes
- Improve visibility of access of the A4137 main road
- Good signage to find the premises off the main road

### **Prevent Public Nuisance**

- As above to prevent crime and disorder

### **Protect Children from Harm**

- As above to prevent crime and disorder

**Signed:**

[REDACTED]

[REDACTED]

Council

Llanwarne & District Group Parish

**Date:**

20<sup>th</sup> July 2020

**From:** [REDACTED]  
**Sent:** 20 July 2020 21:21  
**To:** Licensing <licensing@herefordshire.gov.uk>  
**Subject:** Re: Gillow Cider - extension to licensing hours

**CAUTION:** This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Good evening Licensing

Forgive me for not being explicit - I was forward thinking and didn't relate our representation to actual past experience. This is not speculation: when visiting friends who live next door (at St Owens Cross) a couple of years ago whilst the Gillow Cider festival was in full flow, we were easily able to hear every word of every song until late into the night. The assurance in the licence application that vibrations from music would not be heard elsewhere is absolute nonsense - who are they trying to kid?!

If nothing else, is the Licensing Office able to restrict the noise levels for the sanity of existing residents?

Yours

[REDACTED]  
[REDACTED]

**From:** [REDACTED]  
**Sent:** 19 July 2020 10:48  
**To:** Licensing <[licensing@herefordshire.gov.uk](mailto:licensing@herefordshire.gov.uk)>  
**Subject:** Gillow Cider - extension to licensing hours

**CAUTION:** This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Dear Licensing Section

We have recently moved to St Owens Cross and have just found out that Gillow Cider has applied for an extension to licensing hours meaning that they will have the right to play amplified live and recorded music from 9 am to 11 pm every day of the year, except Fridays and Saturdays and stated holidays when that will extend to 1am in the morning.

We wish to make a representation against this as we feel that the noise levels will become highly disruptive to those living nearby and road safety will be compromised. The Cross is already a busy junction and this will increase significantly with the numbers of people

expected in the application, although we realise this is a maximum figure. Nevertheless, we hadn't anticipated having such a public facility on our doorstep when we moved (in December 2019) as the place was, and still is, closed. We will be most upset at having the inevitable noise level disturbing our rural peace, especially until late into the night and early morning. I often have to be up early at weekends to travel long distances the next day.

We wish this application to be refused, or seriously modified, thank you.

Yours faithfully

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

**HEREFORDSHIRE COUNCIL**  
**Licensing Act 2003**

**REPRESENTATION FORM – INTERESTED  
PARTIES**

On making your representation please have regard to the 'Making Representations Guidance Notes' which further explains the process and the information that can be considered by the licensing authority.

**When completing this form please print clearly and legibly.**

Please return this form, and any additional information within the statutory period to:  
**The Licensing Section,  
Herefordshire Council,  
8 St Owen Street,  
Hereford,  
HR1 2PJ  
licensing@herefordshire.gov.uk**

<b>Your Name:</b> St Weonards Parish Council, [REDACTED] [REDACTED] [REDACTED]	<b>Contact Telephone No.</b> [REDACTED]
<b>Address:</b> [REDACTED] [REDACTED]	<b>E-mail address:</b> [REDACTED] [REDACTED] <b>you are making a representation about:</b> Local Parish Council responding on behalf of local Parishioners and Business Owners who have raised concerns about the license application
<b>Name &amp; Address of premises you are making a representation about:</b>  Gillow Manor, St Owens Cross, Hereford HR2 8LE	

**DATA PROTECTION ACT 1998. Please indicate by ticking here ..... if you are not content for your personal details to be circulated as necessary prior to any hearing .**

A representation must reflect one or more of the licensing objectives, therefore please write the details of your representation in the relevant boxes below:

<b>To Prevent Crime &amp; Disorder</b> <ul style="list-style-type: none"><li>• When the Cider Festival has taken place in the past over a weekend in June, there has been evidence of anti social behaviour by attendees. The Police have been called in the past to deal with anti social behaviour and at times this has then spilled out to neighbouring premises</li><li>• Neighbouring residential and business premises have suffered due to anti social behaviour such as damage or theft to their premises. The local farm/agricultural contractor has employed security guards during the Festival weekend to deal with the anti social behaviour and theft.</li><li>• There is no access to public transport or taxi services and evidence of drinking and driving</li><li>• Evidence of drug use has been found by local residents after the festival event</li></ul>
<b>Public Safety</b> <ul style="list-style-type: none"><li>• Poor visibility at the access junction off the A4137 (or B4521) main road on to the narrow lane. This road is the main route linking A49 to the A40 with heavy goods vehicles as well as smaller vehicles. The junction has had numerous accidents happen here</li><li>• The lanes leading from the main road are narrow, no passing places to accommodate 2 way traffic, road suffers with potholes due to flooding and water run off during winter months. The junction and lanes are not lit.</li><li>• Human faeces and drug paraphernalia found in surrounding fields and hedgerows</li></ul>
<b>To Prevent Public Nuisance</b> <ul style="list-style-type: none"><li>• During the festival local residents and surrounding neighbourhoods can hear the loud booming music into the early hours. The music vibrates across the neighbourhood.</li></ul>

- The loud noise has upset and scared farm animals in fields neighbouring Gillow Manor.
- Vehicles leaving the festival are not sympathetic to local residents and create loud noise from their vehicles and voices
- Trespassing and vandalism across neighbouring residents premises and businesses
- Rubbish thrown by attendees in the hedgerows along the roads leaving the Festival
- Human faeces found in surrounding fields and hedgerows to Gillow Manor
- Evidence of drug paraphernalia found in surrounding fields and hedgerows to Gillow Manor

**To Protect Children from Harm**

- Anti social behaviour witnessed by Parishioners as mentioned above
- Safeguarding concerns with the number of potential strangers roaming the neighbouring premises to neighbouring homes with children
- Disturbance of sleep due to loud music and loud noise from vehicles and voices cause fear when children are woken
- Safety of high volume of vehicles along narrow roads and by local residences premises
- Public Health issues with drug use and human faeces – as mentioned above
- Evidence of underage drinking

*Signed:* 

*Date:* 21<sup>st</sup> July 2020



## **Representation Form – Interested Parties Suggested Conditions**

**Premise: Gillow Manor Your name: St Weonards Parish Council**

It would help us with this application if you could suggest conditions you would be happy for the premise to operate under to rectify the problems you are experiencing.

All suggested conditions shall be considered in line with the Herefordshire Council Licensing Policy, the Licensing Act 2003 and the Licensing Objectives.

### **To Prevent Crime and Disorder**

- To hold a license for the production and sale of alcohol to the public only. No license for loud music. This would reduce amount of people attending at one time (ie a festival), reduce noise pollution from music, vehicles and people and anti social behaviour.

### **Public Safety**

- To look at ways to directing traffic to eliminate the potential congestion of traffic on narrow country lanes
- Improve visibility of access of the A4137 main road
- Good signage to find the premises off the main road

### **Prevent Public Nuisance**

- As above to prevent crime and disorder

### **Protect Children from Harm**

- As above to prevent crime and disorder and address Safeguarding concerns

Signed: 

Date: 21<sup>st</sup> July 2020

If you have any queries about this form or are unsure  
of when the statutory period ends please contact the  
**Licensing Helpline on 01432 261761**

**HEREFORDSHIRE COUNCIL**  
**Licensing Act 2003**

**REPRESENTATION FORM – INTERESTED  
PARTIES**

On making your representation please have regard to the 'Making Representations Guidance Notes' which further explains the process and the information that can be considered by the licensing authority.

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Please return this form, and any additional information within the statutory period to:  
**The Licensing Section,  
Herefordshire Council,  
8 St Owen Street,  
Hereford,  
HR1 2PJ  
licensing@herefordshire.gov.uk**

<b>Your Name:</b> [REDACTED]	<b>Contact Telephone No.</b> [REDACTED]
<b>Address:</b> [REDACTED] [REDACTED] [REDACTED] [REDACTED]	<b>E-mail address:</b> [REDACTED] <b>Please state your interest in the premises you are making a representation about:</b> Local resident
<b>Name &amp; Address of premises you are making a representation about:</b> Mr D Fletcher- Gillow Manor/ Gillow Cider St. Owens Cross Hereford HR2 8LE	

**DATA PROTECTION ACT 1998.** Please indicate by ticking here ☒ if you are not content for your personal details to be circulated as necessary prior to any hearing .

A representation must reflect one or more of the licensing objectives, therefore please write the details of your representation in the relevant boxes below:

<b>To Prevent Crime &amp; Disorder</b>
<b>Public Safety</b> The access to Gillow Manor/ Cider is via a narrow country lane which is accessed off the A4137. I am concerned about the amount of additional traffic that would be created by visitors to Gillow Cider through the day and night if this licence were to be granted. The entrance to the lane is on a dangerous corner of the A4137 and the road is already very dangerous and has seen multiple accidents over the years. I lived in a property for many years which was adjacent to the A4137 and so am familiar with the road.
<b>To Prevent Public Nuisance</b> The music at the Gillow Cider Festival has been very loud and so to have music playing seven days a week in a rural area would be detrimental to local residents.
<b>To Protect Children from Harm</b> My parents live at Gillow Farm and I have seen vehicles trying to enter the Gillow Cider Festival using the farms private drive. This would increase if the licence were to be granted. My children regularly visit and stay with my parents and I am concerned about the danger posed to them by vehicles using their drive. I am also concerned about the

loud music that would make it difficult for them to sleep.

Signed: [REDACTED]  
Date: 22/07/2020



If you have any queries about this form or are unsure of when the statutory period ends please contact the Licensing Helpline on 01432 261761

## Representation Form – Interested Parties Suggested Conditions

Premise: \_\_\_\_\_ Your name: \_\_\_\_\_

It would help us with this application if you could suggest conditions you would be happy for the premise to operate under to rectify the problems you are experiencing.

All suggested conditions shall be considered in line with the Herefordshire Council Licensing Policy, the Licensing Act 2003 and the Licensing Objectives.

### To Prevent Crime and Disorder

### Public Safety

### Prevent Public Nuisance

### Protect Children from Harm

Signed:

Date:

If you have any queries about this form or are unsure of when the statutory period ends please contact the Licensing Helpline on 01432 261761

**HEREFORDSHIRE COUNCIL**  
**Licensing Act 2003**

**REPRESENTATION FORM – INTERESTED  
PARTIES**

On making your representation please have regard to the 'Making Representations Guidance Notes' which further explains the process and the information that can be considered by the licensing authority.

**When completing this form please print clearly and legibly.**

Please return this form, and any additional information within the statutory period to:  
**The Licensing Section,  
Herefordshire Council,  
8 St Owen Street,  
Hereford,  
HR1 2PJ  
licensing@herefordshire.gov.uk**

<b>Your Name:</b> [REDACTED] [REDACTED]	<b>Contact Telephone No.</b> [REDACTED]
<b>Address:</b> [REDACTED] [REDACTED]	<b>E-mail address:</b> [REDACTED]
	<b>Please state your interest in the premises you are making a representation about:</b> A neighbouring farming business to Gillow Manor
<b>Name &amp; Address of premises you are making a representation about:</b> Gillow Manor, St Owens Cross, Hereford HR2 8LE	

**DATA PROTECTION ACT 1998. Please indicate by ticking here ..... if you are not content for your personal details to be circulated as necessary prior to any hearing .**

A representation must reflect one or more of the licensing objectives, therefore please write the details of your representation in the relevant boxes below:

<b>To Prevent Crime &amp; Disorder</b> •
<b>Public Safety</b> <ul style="list-style-type: none"><li>• The main public safety concerns we have is over the access to the premises via the main road and narrow country lanes. There is poor visibility at the access junction off the A4137 (or B4521) main road on to the narrow lanes leading to Gillow Manor. The A4137 road is the main route linking A49 to the A40 with heavy goods vehicles as well as smaller family vehicles. The junction has had numerous accidents witnessed here.</li><li>• The lanes leading from the main road are narrow, no passing places to accommodate 2 way traffic, the road suffers with potholes due to flooding and water run off during winter months. The junction and lanes are not lit.</li></ul>
<b>To Prevent Public Nuisance</b> <ul style="list-style-type: none"><li>• During the festival we can hear the loud booming music into the early hours. The music vibrates across our neighbourhood. You cannot escape the noise.</li><li>• [REDACTED]</li></ul>
<b>To Protect Children from Harm</b> <ul style="list-style-type: none"><li>• We have safeguarding concerns for local children with the number of potential strangers roaming the neighbouring premises to Gillow Manor.</li><li>• Safety of high volume of vehicles along narrow roads and by local residences premises</li></ul>

**Signed:** [REDACTED]

**Date:** 21<sup>st</sup> July 2020

## **Representation Form – Interested Parties Suggested Conditions**

**Premise:** Gillow Manor **Your name:** [REDACTED]  
[REDACTED].

It would help us with this application if you could suggest conditions you would be happy for the premise to operate under to rectify the problems you are experiencing.

All suggested conditions shall be considered in line with the Herefordshire Council Licensing Policy, the Licensing Act 2003 and the Licensing Objectives.

### **To Prevent Crime and Disorder**

- To hold a license for the production and sale of alcohol to the public only. No license for loud music. This would reduce amount of people attending at one time (i.e. a festival), reduce noise pollution from music, vehicles and people.

### **Public Safety**

- To look at ways to directing traffic to eliminate the potential congestion of traffic on narrow country lanes
- Improve visibility of access of the A4137 main road
- Good signage to find the premises off the main road

### **Prevent Public Nuisance**

### **Protect Children from Harm**

- As above to help address Safeguarding concerns

**Signed:** [REDACTED]

**Date:** 21<sup>st</sup> July 2020

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of when the statutory period ends please contact the  
**Licensing Helpline on 01432 261761**